



Dear Mazda Owners,

Thank you for choosing a Mazda vehicle and welcome to the Mazda family.

Mazda owners can now update the MAZDA CONNECT infotainment software using an Over-The-Air (OTA) update function instead of going to the dealer. If you have any questions, please contact a Mazda dealer.

CX-50(VA)/UPDATED SOFTWARE INFORMATION (as of January 23, 2023)

Some vehicles may experience the symptoms mentioned below, which can be fixed with the latest software update.

Latest software version: 7000C0A-NA05_11022

NOTE:

- iPod, iPhone, and Apple CarPlay™ are registered trademarks of Apple Inc.
- Android and Android Auto™ are registered trademarks of Google LLC.
- The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc.

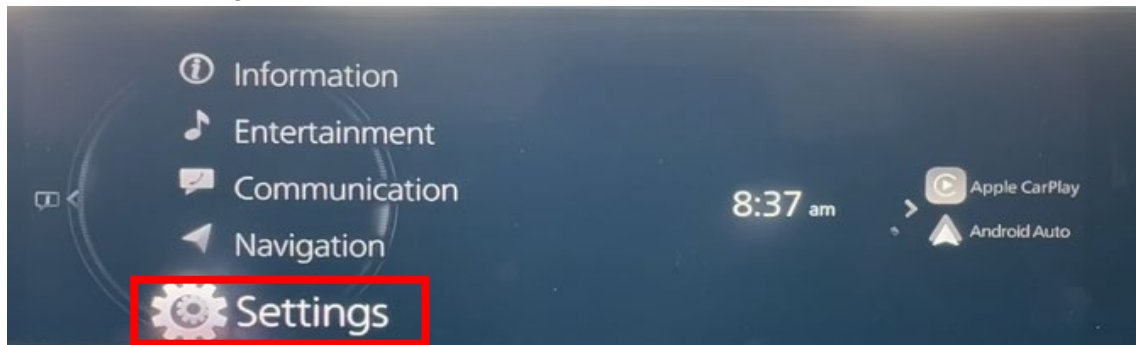
(Ver. 7000C0A-NA05_11022) fixes these software errors (bugs):

- In very rare cases, the screen does not show a proper picture when receiving the Sirius XM data.
- When using the navigation with head-up mode, the vehicle icon rotates.
- A beep sounds every after couple of minutes.
- The language setting may not be accepted correctly.
- The audio track may not pause when pressing the mute button.
- The screen freezes when a smartphone receives messages under Bluetooth® connection.
- The system cannot accept changing the audio source into Bluetooth® from the wireless CarPlay™.
- The vehicle location does not match on the navigation map.
- A distance to the next turn-by-turn point does not change on the Active Driving Display when using CarPlay™ navigation.
- The system fails to establish a wireless CarPlay™ connection.

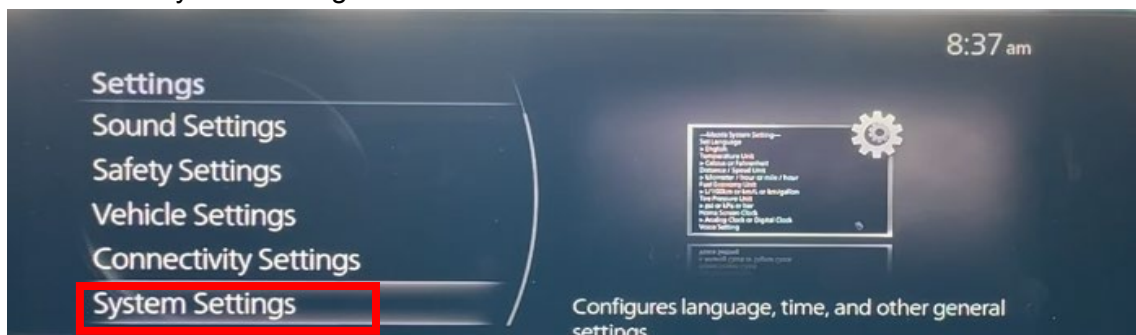
MAZDA CONNECT OVER THE AIR (OTA) UPDATE PROCEDURE

CMU Software Version Verification Procedure

1. Turn the ignition to ON or start the engine.
2. Select "Settings" on the Home screen.



3. Select "System setting" on the screen below.



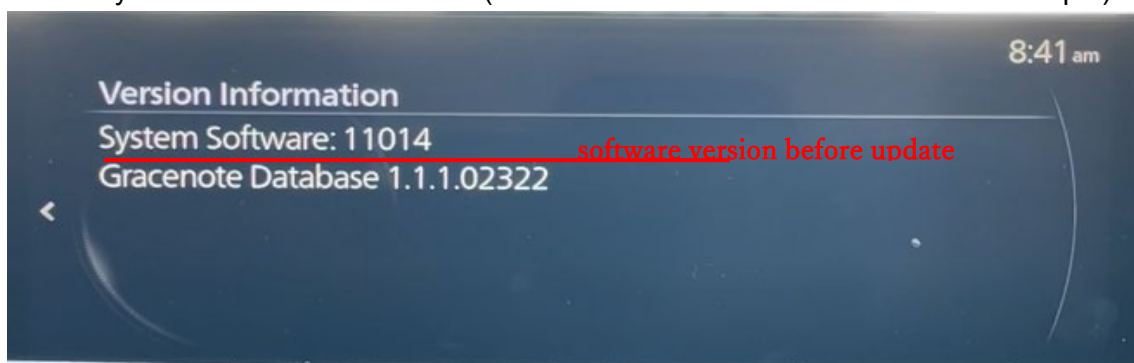
4. Select "System Information" on the screen below.



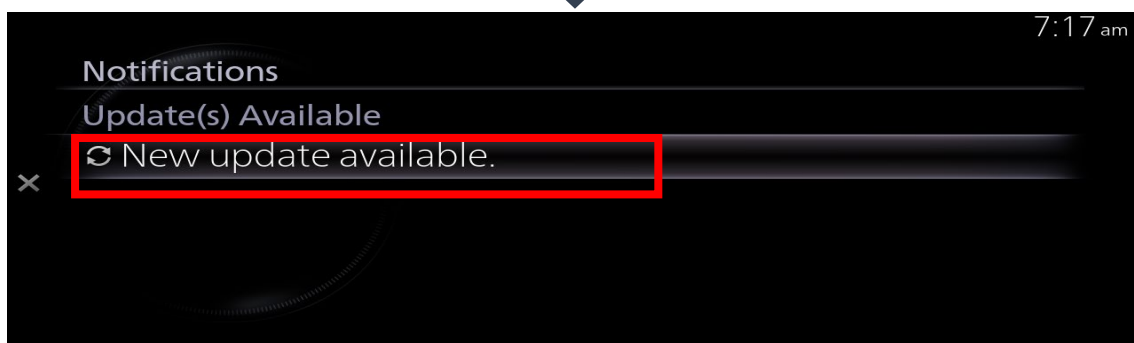
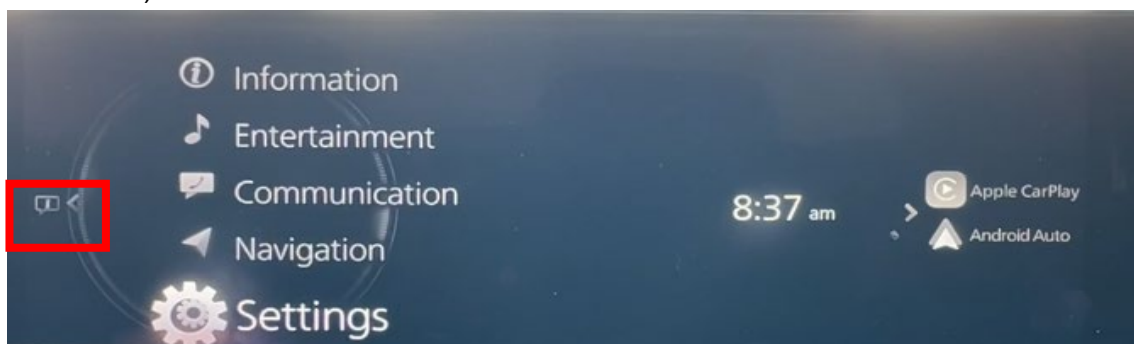
5. Select "Version Information" on the screen below.



6. Verify the CMU software version (CMU software version is 11014 in this example).

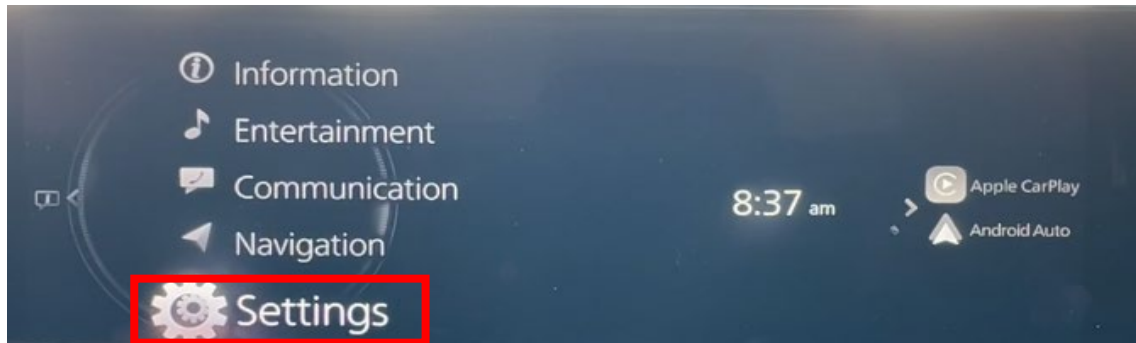


NOTE: If there is software update information, the CMU checks every 7 days and sends a notification that there is an update available. Select "New update available" to be taken to the Software Update screen (step 4 in CMU OTA Software Update Procedure).

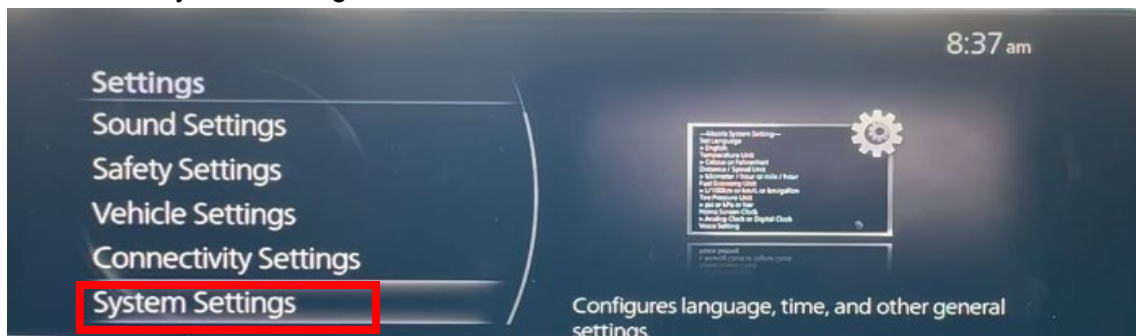


CMU OTA Software Update Procedure

1. Turn the ignition to ON or start the engine.
2. Select "Settings" on the Home screen.



3. Select "System setting" on the screen below.



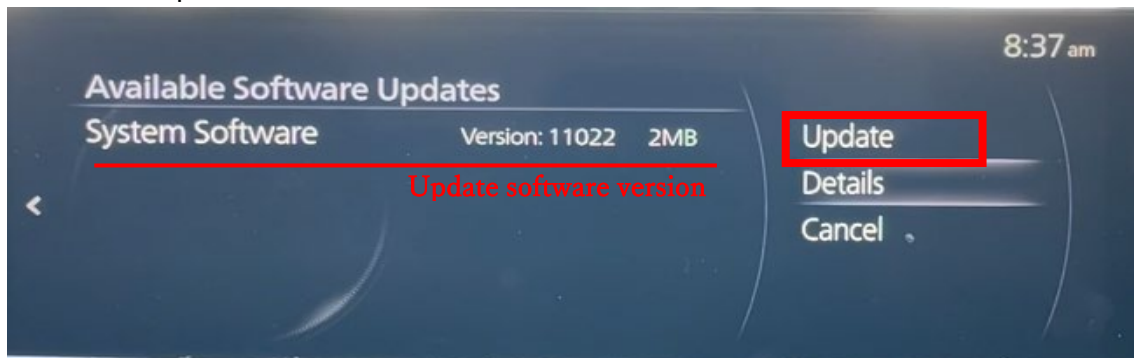
4. Select "Software Update" on the screen below.



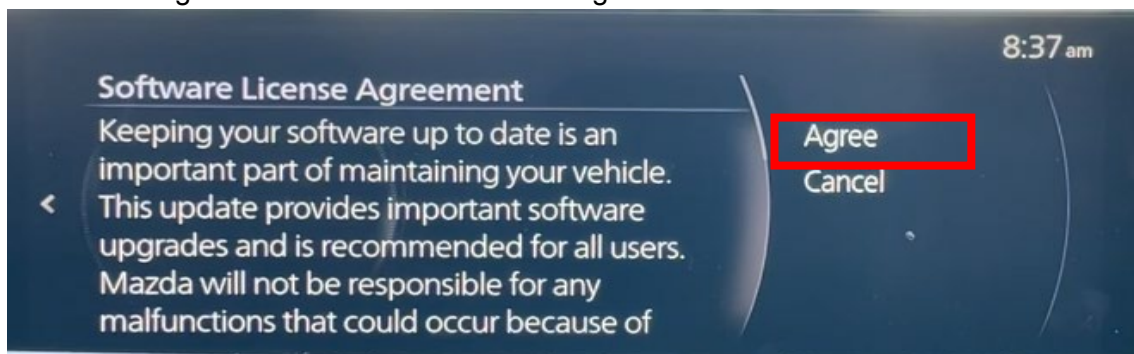
5. Select "Check for Software Updates" on the screen below.

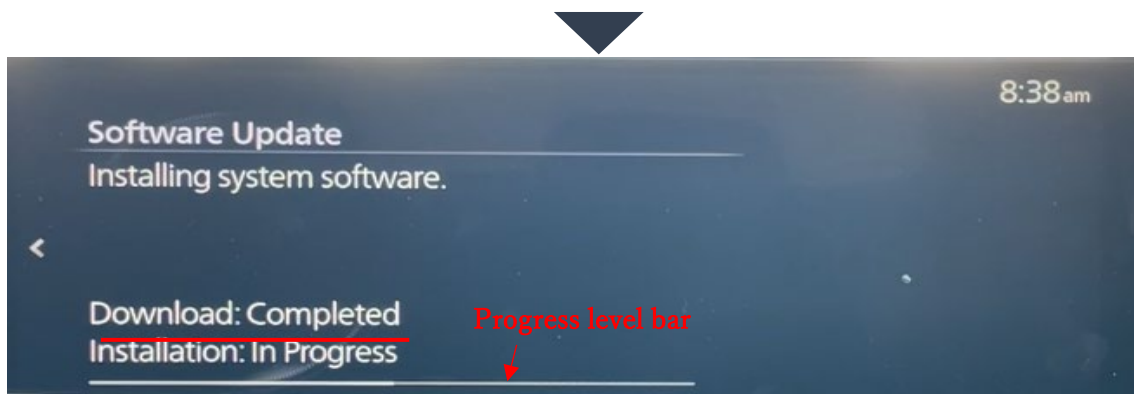
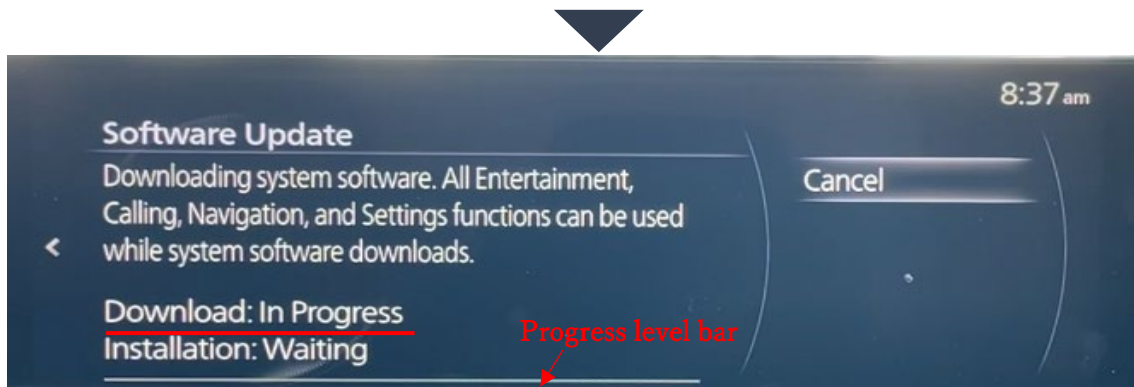


6. Select "Update" on the screen below.



7. Select "Agree" on the Software License Agreement screen.





8. Wait until the update is completed (the update takes about 3-5 minutes to complete).



9. Turn the ignition OFF.
10. Turn the ignition to ON or start the engine.
11. Check the software version and verify that it has updated to the new version.
12. Turn the ignition OFF.